

1 Unpack your printer.

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Your printer may include a photo cartridge instead of a black print cartridge. Your printer may include a photo cartridge instead of a black print cartridge.

Before you continue, remove the photo cartridge from the print cartridge storage unit. Before you continue, remove the photo cartridge from the print cartridge storage unit.

Reminder: Save the print cartridge storage unit to protect unused cartridges.

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2 Connect the power cord. Connect the power cord.

3 Make sure the power is on. Make sure the power is on.

4 Raise the paper support. Raise the paper support.

5 Extend the paper exit tray. Extend the paper exit tray.

6 Raise the access cover. Raise the access cover.

7 Remove the sticker and tape from the bottom of the print cartridges. Remove the sticker and tape from the bottom of the print cartridges.

8 Open the cartridge lids, insert the cartridges, and snap the lids closed. Open the cartridge lids, insert the cartridges, and snap the lids closed.

9 Close the access cover. Close the access cover.

10 Load paper and adjust the paper guide. Load paper and adjust the paper guide.

Safety information

- Use only the power supply provided with this product or the manufacturer's authorized replacement power supply.
- Connect the power supply cord to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the user documentation, to a professional service person.

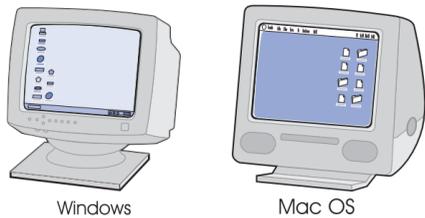
CAUTION: Do not set up this product or make any electrical or cabling connections, such as the power supply cord, during a lightning storm.

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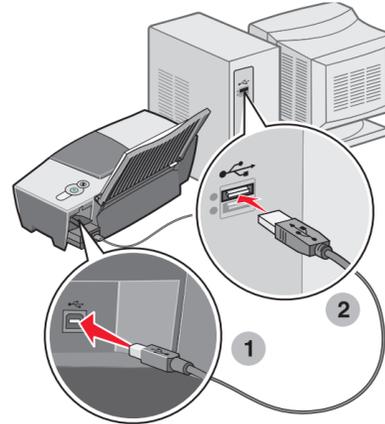
- 11** Make sure your computer is on.
Make sure your computer is on.



Windows

Mac OS

- 12** Attach the USB cable to your printer and computer.
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- 13** **Important!** Click **Cancel** on the Add New Hardware screen.

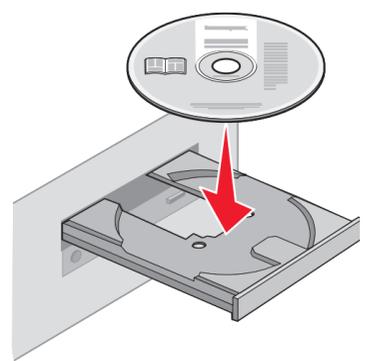
- Important!** Click **Cancel** on the Add New Hardware screen.



Note: Add New Hardware screens appear only for Windows users. For Macintosh, continue with step 14.
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- 14** Insert the CD.
Insert the CD.



Follow the instructions on your screen.
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- If you inserted the CD and the install screen did not appear (Windows):**
- 1 Click **Cancel** on any Add New Hardware screens.
 - 2 Eject and reinsert the printer software CD.
- If the printer software install screen does not appear:
- a From your desktop, double-click **My Computer** (In Windows XP, click **Start** → **My Computer**).
 - b Double-click the CD-ROM drive icon. If necessary, double-click **setup.exe**.
 - c When the printer software install screen appears, click **Install**.
 - d Follow the instructions on the screen to complete the installation.
- If you inserted the CD and the install screen did not appear (Mac):**
- 1 From your desktop, double-click the **Lexmark 810 Series Installer** icon.
 - 2 Double-click **Install** and follow the instructions on the screen.
- If you inserted the CD and the install screen did not appear (Windows):**
- 1 Click **Cancel** on any Add New Hardware screens.
 - 2 Eject and reinsert the printer software CD.
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- 1 From your desktop, double-click the **Lexmark 810 Series Installer** icon.
 - 2 Double-click **Install** and follow the instructions on the screen.

Setup Troubleshooting

Symptom:	Diagnosis:	Solution:
The Power light is not lit	Is the power cord pushed all the way into the printer?	Disconnect the power cord from the wall outlet, and then from the printer. Reconnect the power cord by pushing it all the way into the connector on the printer, and then into the wall outlet.
	Is the printer connected to a working electrical outlet?	Connect the printer to an electrical outlet that other electrical devices have been using.
Software will not install	Is your operating system compatible with the printer?	The printer supports these operating systems: <ul style="list-style-type: none"> • Windows 98 • Windows Me • Windows 2000 • Windows XP • Mac OS X version 10.1.5 • Mac OS X version 10.2.3 and later
Alignment page or test page will not print	Is the printer on?	Press the Power button. If the Power light does not come on, see the "The Power light is not lit" symptom at the beginning of this table.
	Do you see an error message on the monitor or flashing lights on the printer?	See "Error messages troubleshooting" in your <i>User's Guide</i> .
	Is your printer connected to your computer through another device, such as a USB hub or switch box?	Disconnect the USB cable from any other devices and directly connect it between the printer and your computer. For help, see step 12.
	Did you remove the sticker and tape from the bottom of each print cartridge?	Remove the print cartridges, check for the sticker and tape and then reinsert them. For help, see step 7 and step 8.
	Are the print cartridges installed properly?	
	Is the paper loaded correctly?	See step 10.

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Have a question?

- Refer to the *User's Guide*.
- For Windows:** Click **Start** → **Programs** or **All Programs** → **Lexmark 810 Series** → **User's Guide**.
- For Mac OS X:**
 - 1 From your desktop, double-click the **Lexmark 810 Series** folder alias.
 - 2 Double-click the **Lexmark 810 Series.help** alias.
- Refer to the Lexmark Solution Center software.
 - 1 Click **Start** → **Programs** or **All Programs** → **Lexmark 810 Series** → **Lexmark Solution Center**.
 - 2 Click the **Troubleshooting** tab on the left side of the screen.
- Visit our Web site: <http://support.lexmark.com/>

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Need more ink?

The following cartridges work with your printer.

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