

Dear AlpineF#1Status Owner,

On behalf of Alpine, I am proud to have you join an elite group of music connoisseurs who have invested in products that represent the very best in audio for the Mobile Multimedia age. Welcome to the world of AlpineF#1Status.

We have combined the most advanced technologies with our two decades of experience and passion for accurate musical reproduction into these products. We sincerely hope that you are not only satisfied with the quality of your product, but more importantly, the astounding sound performance in your vehicle.

Our mission at Alpine is a simple one: to provide the ultimate in sound quality to people who respect and demand the best in music. We will not consider this mission complete until we are absolutely certain that you, the discerning listener, are totally satisfied with our product. We not only value your patronage of our products and services, but also look forward to a long lasting relationship with you. Towards this, we have established a dedicated AlpineF#1Status Customer Support Center to satisfy all of your AlpineF#1Status needs. Please feel free to contact our support team toll free at 877-628-3021 (Monday – Friday, 7AM – 5PM Pacific Standard Time) with any comments or product related questions.

Again, many thanks for choosing Alpine. We wish you years of pleasurable, music enhanced driving.

Yours truly,

Seizo Ishiguro President & CEO

Alpine Electronics, Inc.

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