cisco.

valet connector

user guide



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Chapter 1: Product Overview

Thank you for choosing the Cisco Valet Connector. The Valet Connector lets your Windows-based desktop or laptop computer access the Internet wirelessly through your Valet wireless hotspot or other wireless hotspot, router, or access point. It also features Wi-Fi Protected Access 2 (WPA2) encryption for security, helping to protect your data and privacy.

Storing the Cap

When the Valet Connector is plugged into the USB Extension Base or your laptop computer's USB port, you can store the cap by attaching it to the Valet Connector.



To store the cap, push it onto the top of the Valet Connector until it fits snugly.

USB Extension Base

The Valet Connector comes attached to its USB Extension Base. Using the Valet Connector in its Base may often improve wireless signal performance, especially with desktop computers that may be located under desks or tabletops.

To use the USB Extension Base, make sure the Valet Connector is connected to the Base, and then connect the Base to a USB port on your computer or laptop.



Chapter 2: Installation

This chapter describes the procedure for installing the Valet Connector.

Installation

To install the Valet Connector:

1. Insert the Valet Connector into an available USB port on your computer.



Insert Valet Connector

2. Click Set up your Cisco Valet Connector.



Set Up Your Cisco Valet Connector

If you do not see this, access setup on the Valet Connector directly. To do so, perform the following steps for your specific operating system:

Windows 7

- a. Go to **Start > Computer** and double-click **Cisco Valet Connector Setup**.
- b. Double-click **Setup**.

Windows Vista

- a. Go to **Start > Computer** and double-click **Cisco Valet Connector Setup**.
- b. Double-click **Setup**.

Windows XP

- a. Go to Start > My Computer and click Cisco Valet Connector Setup.
- b. Double-click **Setup.exe**.

3. Read the Software End User License Agreement. To accept the agreement and continue, click **Next**.



License Agreement

 Please wait while the setup software is setting up your Valet Connector.



Please Wait

5. An Easy Setup Key helps you quickly connect to your wireless hotspot or router. If you do not have an Easy Setup Key, select No, I don't have an Easy Setup Key. If you have an Easy Setup Key, select Yes, I have an Easy Setup Key. Click Next.



NOTE: Cisco Valet wireless hotspots come with an Easy Setup Key. Cisco Valet wireless hotspots and some Linksys routers also let you create one from your own USB flash drive. (You do not need an Easy Setup Key to complete installation.)



Do you have an Easy Setup Key?

If you do not have an Easy Setup Key, go to step 6. If you have an Easy Setup Key, go to step 8.

Valet connector Chapter 2: Installation

6. A list of available wireless networks appears. Select your network. Click **Next**.



Connect to a Wireless Network

7. If your network does not use wireless security, go to step 9.

If your network uses wireless security, enter the wireless password for your type of security:

- Wired Equivalent Privacy (WEP): Enter the WEP key.
- Wi-Fi Protected Access (WPA/WPA2): Enter the passphrase (also known as a pre-shared key).

Click Next. Go to step 9.



Enter the Wireless Password

8. Follow the on-screen prompts to use your Easy Setup Key. Click **Next**.



Insert your Easy Setup Key

9. The installation is complete. Click **Close**.



You are Now Connected to Your Wireless Network



NOTE: If you have any problems during the installation process, refer to the Frequently Asked Questions in the setup software, or use a computer with an active Internet connection to visit **www.ciscovalet.com/support**.

Chapter 3: Wireless Network Configuration

To configure the Valet Connector's wireless connection settings, use a wireless network configuration utility. If you have such a utility on your computer, refer to that utility's documentation for instructions on use. Otherwise, follow the instructions in the appropriate section below to use your operating system's built-in utility: **Windows 7**, **page 4**, **Windows Vista**, **page 5**, or **Windows XP**, **page 7**.

Windows 7

After you have installed the Valet Connector, the Wireless Network Configuration utility icon appears on your computer's system tray.



Wireless Network Configuration Utility Icon

(If you do not see the icon, click the *Show hidden icons* arrow in the system tray.)

When your mouse pointer hovers over the icon, the status information of your wireless connection appears.



Wireless Connection Status

New Wireless Connection

To connect to a different wireless network:

1. Click the Wireless Network Configuration utility icon. A list of available wireless networks appears.



Available Wireless Networks

2. Select your network, and then click Connect.



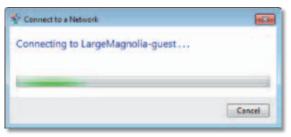
Select Network

- 3. If your network does not use wireless security, go to step 5.
- 4. Enter the security key, Wired Equivalent Privacy (WEP) key, or Wi-Fi Protected Access (WPA/WPA2) passphrase (also known as a pre-shared key), depending on your type of security. Click **OK**.



Secured Network

5. This screen appears while the Valet Connector connects to your network. Do not cancel, unless you want to end the connection.



Connecting to Network



Your computer is now connected to your wireless network.

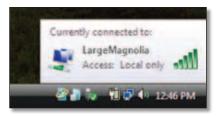
Windows Vista

After you have installed the Valet Connector, the Wireless Network Configuration utility icon appears on your computer's system tray.



Wireless Network Configuration Utility Icon

When your mouse pointer hovers over the icon, the status information of your wireless connection appears.

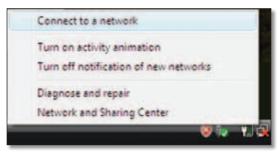


Wireless Connection Status

New Wireless Connection

To connect to a different wireless network:

- 1. Right-click the Wireless Network Configuration utility icon.
- 2. Click Connect to a network.



Utility Menu

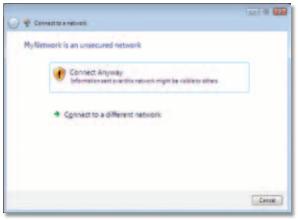
3. Select your network, and then click Connect.



Select Network

4. If your network uses wireless security, go to step 5.

If your network does not use wireless security, this screen appears. To connect to your unsecured network, click **Connect Anyway** and go to step 7.



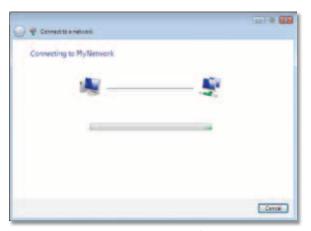
Unsecured Network

 Enter the security key, Wired Equivalent Privacy (WEP) key, or Wi-Fi Protected Access (WPA/WPA2) passphrase (also known as a pre-shared key), depending on your type of security. Click Connect.



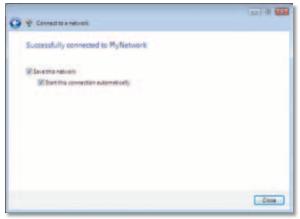
Secured Network

6. This screen appears while the Valet Connector connects to your network. Do not cancel, unless you want to end the installation.



Connecting to Network

7. This screen appears when you are connected to your network. Select **Save this network**, if you want to save your settings. Click **Close**.



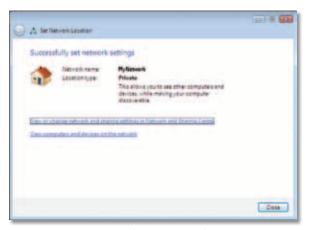
Connected to Network

8. The *Set Network Location* screen may appear. This screen helps apply the correct settings for your type of location. Select **Home**, **Work**, or **Public location**.



Select Network Location

9. This screen varies according to the selected location. Click **Close**.



Network Settings Saved



NOTE: For help with the Wireless Network Configuration utility, refer to Help and Support. Click **Start** > **Help and Support**.

Your computer is now connected to your wireless network.

Windows XP

After you have installed the Valet Connector, the Windows XP Wireless Zero Configuration Utility icon appears on your computer's system tray.



Wireless Zero Configuration Utility Icon

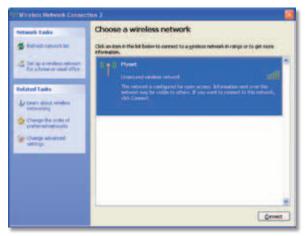
When your mouse pointer hovers over the icon, the status information of your wireless connection appears.



Wireless Connection Status

New Wireless Connection

- 1. Right-click the Windows XP Wireless Zero Configuration icon in your computer's system tray, and then select **View Available Wireless Networks**.
- A window displays the available wireless networks. Select the network that you want and click **Connect**.
 If the network uses wireless security, go to step 4.
 Otherwise, continue to step 3.



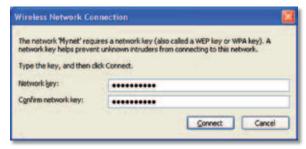
Available Wireless Network

Click Connect Anyway to connect the Valet Connector to your network, and then go to step 5.



No Wireless Security

4. If your network uses Wired Equivalent Privacy (WEP) wireless security, enter the WEP key in the Network key and Confirm network key fields. If your network uses Wi-Fi Protected Access (WPA/WPA2) wireless security, enter the passphrase in the Network key and Confirm network key fields. Click Connect.



Wireless Security



NOTE: If your network is using WPA2 security, make sure that you have installed the Update for Windows XP (KB893357), available at **www.microsoft.com**.

Your wireless network will appear as Connected when your connection is active.



Wireless Network Connection



NOTE: For more information about wireless networking on a Windows XP computer, click **Start** > **Help and Support**. Enter **wireless** in the *Search* field, and then press **Enter**.

Your computer is now connected to your wireless network.

Appendix A: Troubleshooting

Your computer does not recognize the Valet Connector.

Make sure that the Valet Connector is properly inserted into your computer's USB slot and/or USB Extension Base.

The Valet Connector does not work properly.

Disconnect the Valet Connector, and then reinsert it into the computer's USB slot.

Your computer cannot communicate with the other computers on your wireless network.

- 1. Make sure that the computers are powered on.
- Make sure that the Valet Connector is configured with the same Wireless Network Name (also called the SSID or Service Set Identifier) and wireless security settings as the other computers on your wireless network.



WEB: If your questions are not addressed here, refer to our Valet Connector support section on the web, **www.ciscovalet.com/support/AM10**

Appendix B: Specifications

Model Name Valet Connector

Description Wireless USB Adapter

Model Number AM10

Standards 802.11n, 802.11g, 802.11b, USB 2.0

No. of Antennas 2 Internal Antennas

Connector Type USB

Receive Sensitivity 11 Mbps: -85 dBm Typical

54 Mbps: -75 dBm Typical MCS15 (20 MHz): -72 dBm Typical MCS0 (20 MHz): -92 dBm Typical

MCS15 (40 MHz): -69 dBm Typical MCS0 (40 MHz): -90 dBm Typical

Antenna Gain in dBi Antenna 1: 0.33 dBi

Antenna 2: 1.4 dBi

Security Features WEP, WPA, WPA2

Security Key Bits Up to 128-Bit Encryption

Environmental

Dimensions 3.15" x 1.00" x 0.49"

(79.9 x 25.4 x 12.4 mm)

Weight 0.39 oz (11 g)
Certification FCC, UL, CB, CE

Operating Temp. 0 to 40°C (32 to 104°F)

Storage Temp. -20 to 70°C (-4 to 158°F)

Operating Humidity 10 to 85% Noncondensing

Storage Humidity 5 to 90% Noncondensing

Specifications are subject to change without notice.

Appendix C: Warranty Information

Limited Warranty

(U.S.A, Canada, Asia Pacific, Australia, New Zealand)

FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BYTHIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE.

This warranty is provided to you by Cisco Systems, Inc. or its subsidiary instead of Cisco Systems, Inc. ("Cisco"). Cisco warrants the hardware in this Cisco product against defects in materials and workmanship under normal use for the Warranty Period, which begins on the date of purchase by the original end-user purchaser and lasts for the period specified below:

- One (1) year for new product
- Ninety (90) days for refurbished product

Your exclusive remedy and Cisco's entire liability under this limited warranty will be for Cisco, at its option, to (a) repair the product with new or refurbished parts, (b) replace the product with a reasonably available equivalent new or refurbished Cisco product, or (c) refund the actual purchase price of the product less any rebates and discounts, or (d) pay the cost of repair of the product. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. All products and parts that are replaced become the property of Cisco.

Cisco additionally warrants that any media on which the software may be provided will be free from defects in materials and workmanship under normal use for a period of ninety (90) days from the date of original purchase. Your exclusive remedy and Cisco's entire liability under this limited warranty will be for Cisco, at its option, to (a) replace the software media, or (b) refund the purchase price of the software media.

Exclusions and Limitations

This limited warranty does not apply if: (a) the product assembly seal has been removed or damaged, (b) the product has been altered or modified, except by Cisco, (c) the product damage was caused by use with non-Cisco products, (d) the product has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Cisco, (e) the product has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident, (f) the serial number on the Product has been altered, defaced, or removed, or (g) the product is supplied or licensed for beta, evaluation, testing or demonstration purposes for which Cisco does not charge a purchase price or license fee.

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APPLICABLE LAW, IN NO EVENT WILL CISCO'S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. The foregoing limitations will apply even if any warranty or remedy provided under this limited warranty fails of its essential purpose.

If you live in and have purchased the product in Australia or New Zealand, the following two (2) paragraphs will apply in place of the preceding paragraph:

To the extent permitted by law, Cisco excludes liability for any lost data, revenue or profit, loss of the ability to use any third party products, software or services, and indirect or consequential loss, whether based in statute, common law (including negligence) or otherwise, arising out of or related to the use of or inability to use the product, software, or any services provided in respect of such product, software or service, even if Cisco has been advised of the possibility of such damages and Cisco limits its liability to an amount not exceeding the amount paid by you for the product.

Part V of the Trade Practices Act (1974) (C'th of Australia), corresponding consumer protection provisions of Australian State and Territory legislation and the Consumer Guarantees Act 1993 (New Zealand) (together, "Applicable Laws") imply terms and warranties which operate to protect certain Australian and New Zealand purchasers of goods and services in various circumstances. Nothing in this warranty excludes, restricts or modifies any condition, warranty, right or remedy implied or imposed by any Applicable Laws which cannot lawfully be excluded, restricted or modified.

No Cisco employee, agent or reseller is authorized to make any verbal or written modification, extension or addition to this warranty, and Cisco expressly disclaims any such change to this warranty. If any portion of this limited warranty is found to be void or unenforceable, its remaining provisions shall remain in full force and effect.

Obtaining Warranty Service

If you have a question about your product or experience a problem with it, please go to www.myciscohome.com/support where you will find a variety of online support tools and information to assist you with your product. If the product proves defective during the Warranty Period, contact Cisco Technical Support (or, if you purchased your product from a service provider, contact the service provider) for instructions on how to obtain warranty service. The telephone number for Cisco Technical Support in your area can be found by clicking the "Contact Us" link on the home page of www.myciscohome.com. Have your product serial number and proof of purchase on hand when calling. A DATED PROOF OF ORIGINAL PURCHASE IS REQUIRED TO PROCESS WARRANTY CLAIMS. If you are requested to return your product, you will be given a Return Materials Authorization (RMA) number. You are responsible for properly packaging and shipping your product at your

cost and risk. You must include the RMA number and a copy of your dated proof of original purchase when returning your product. Products received without a RMA number and dated proof of original purchase will be rejected. Do not include any other items with the product you are returning. Products returned for replacement must be returned to Cisco in the same country in which the original product was purchased. Defective product covered by this limited warranty will be repaired or replaced and returned to you without charge. Customers outside of the United States of America and Canada are responsible for all shipping and handling charges, custom duties, VAT and other associated taxes and charges. Repairs or replacements not covered under this limited warranty will be subject to charge at Cisco's then-current rates.

Technical Support

This limited warranty is neither a service nor a support contract. Information about Cisco's current technical support offerings and policies (including any fees for support services) can be found at www.myciscohome.com/support.

Please direct all inquiries to: Cisco, 120 Theory, Irvine, CA 92617.

Appendix D: Regulatory Information

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

SAR compliance has been established in typical laptop computer(s) with USB slot, and this product could be used in typical laptop computer(s) with USB slot. Other applications like handheld PC or similar device have not been verified and may not be in compliance with related RF exposure rule and such use shall be prohibited.

Safety Notices



WARNING: Do not use this product near water, for example, in a wet basement or near a swimming pool.



WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.



WARNING: This product contains lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.



WARNING: For use with a Listed Computer.

Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Règlement d'Industry Canada

Les conditions de fonctionnement sont sujettes à deux conditions:

- 1. Ce périphérique ne doit pas causer d'interférence et.
- 2. Ce périphérique doit accepter toute interférence, y compris les interférences pouvant perturber le bon fonctionnement de ce périphérique.

IMPORTANT NOTE

Radiation Exposure Statement:

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with IC RF exposure compliance requirements, please follow operation instruction as documented in this manual.

REMARQUE IMPORTANTE

Exposition aux radiofréquences :

Ce matériel est conforme aux limites d'exposition aux radiofréquences établies pour un environnement non contrôlé. Pour assurer le maintien de cette conformité, l'utilisateur doit suivre les consignes d'utilisation décrites dans le présent manuel.

Wireless Disclaimer

The maximum performance for wireless is derived from IEEE Standard 802.11 specifications. Actual performance can vary, including lower wireless network capacity, data throughput rate, range and coverage. Performance depends on many factors, conditions and variables, including distance from the access point, volume of network traffic, building materials and construction, operating system used, mix of wireless products used, interference and other adverse conditions.

Avis de non-responsabilité concernant les appareils sans fil

Les performances maximales pour les réseaux sans fil sont tirées des spécifications de la norme IEEE 802.11. Les performances réelles peuvent varier, notamment en fonction de la capacité du réseau sans fil, du débit de la transmission de données, de la portée et de la couverture. Les performances dépendent de facteurs, conditions et variables multiples, en particulier de la distance par rapport au point d'accès, du volume du trafic réseau, des matériaux utilisés dans le bâtiment et du type de construction, du système d'exploitation et de la combinaison de produits sans fil utilisés, des interférences et de toute autre condition défavorable.

User Information for Consumer Products Covered by EU Directive 2002/96/EC on Waste Electric and Electronic Equipment (WEEE)

This document contains important information for users with regards to the proper disposal and recycling of Linksys products. Consumers are required to comply with this notice for all electronic products bearing the following symbol:



English - Environmental Information for Customers in the European Union

European Directive 2002/96/EC requires that the equipment bearing this symbol ₹ on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Español (Spanish) - Información medioambiental para clientes de la Unión Europea

La Directiva 2002/96/CE de la UE exige que los equipos que lleven este símbolo ₹ en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français (French) - Informations environnementales pour les clients de l'Union européenne

La directive européenne 2002/96/CE exige que l'équipement sur lequel est apposé ce symbole ≝ sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.



WEB: For additional information, please visit **www.myciscohome.com**

Appendix E: Software End User License Agreement

Cisco Products

This product from Cisco Systems, Inc. or its subsidiary licensing the Software instead of Cisco Systems, Inc. ("Cisco") contains software (including firmware) originating from Cisco and its suppliers and may also contain software from the open source community.

Any software originating from Cisco and its suppliers is licensed under the Cisco Software License Agreement contained at Schedule 1 below. You may also be prompted to review and accept the Cisco Software License Agreement upon installation of the software.

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This option is useful when you wish to copy part of the code of the Library into a program that is not a library.

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The implementation was written so as to conform with Netscape's SSL.

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